

Date: October 27, 2008

Alert Number: 0002

To: All Providers

Re: Claims Received by ForwardHealth on and After Monday, October 27, 2008

All claims, including resubmitted claims and claim adjustments, received by ForwardHealth on and after Monday, October 27, 2008, must be on the required claim forms using the post-implementation completion instructions published earlier in service-specific *ForwardHealth Updates*. Claims submitted using the old completion instructions will be denied.

This applies to the following claim forms:

- American Dental Association (ADA) 2006 Claim Form.
- UB-04 Claim Form.
- 1500 Health Insurance Claim Form.
- Adjustment/Reconsideration Request, F-13046 (10/08)
- Noncompound Drug Claim, F-3072 (10/08)
- Compound Drug Claims, F-3073 (10/08)
- Pharmacy Special Handling Request, F-3074 (10/08)

Post-implementation service-specific claim form completion instructions are available on the ForwardHealth Web site at dhs.wisconsin.gov/ForwardHealth/. Effective November 10, 2008, service-specific claim form completion instructions will be available in the Online Handbook located on the ForwardHealth Portal at www.forwardhealth.wi.gov/.

Note: Although paper claims completed using the new instructions will be accepted and scanned as of Monday, October 27, 2008, they will not begin processing until ForwardHealth interChange is implemented on November 10, 2008.

Refer to the September 2008 *Update* (2008-184), titled “New Effective Dates for ForwardHealth Implementation” for more information.

Please call (800) 947-9627 if you have any questions.